Susan E. Jarquin, PhD, MBA

License number: PS017683
Formerly Susan E. Felice
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Education:

Penn State University September 2019-May 2022
Master of Business Administration
Graduate Certificate in Organizational Leadership
Advisor: Alfred G. Warner, PhD

Geisinger Medical Center September 2013-September 2014
Postdoctoral Fellowship
Clinical Track: Clinical Psychology/Behavioral Medicine
Supervisors: Laura Campbell, PhD and Charlotte Collins, PhD

Appalachian Regional Healthcare July 2012-July 2013
American Psychological Association Accredited Internship
Clinical Track: Adult Clinical Psychology
Supervisor: Amy Goodson, PhD

West Virginia University August 2009-August 2013
Doctoral of Philosophy in Counseling Psychology
Comprehensive Examination: October 2011
Dissertation: Comparing U.S. and International Medical Graduates' Treatment of Chronic Diseases: Utilization of Psychosocial Interventions
Advisor: James W. Bartee, PhD

Assumption College September 2004-December 2006
Master of Arts in Counseling Psychology
Advisor: Peter F. Toscano Jr., PhD

Providence College September 1999-May 2003
Bachelor of Arts in Psychology
Advisor: Fr. Joseph J. Guido, PhD

Clinical Experience:

Assistant Professor, Psychologist III, Pain Rehabilitation Coordinator
University of Pittsburgh Medical Center, Pain Management
Pittsburgh, Pennsylvania
January 2015-Current
Supervisors: Ajay Wasan, MD, MSc and Shannon Morrissey, MHA
Responsibilities: Therapist for male and female adult outpatients living with chronic pain. Provide in-clinic and telemedicine services. Utilize evidence-based therapies and techniques, including Cognitive-Behavioral Therapy (CBT), Acceptance and Commitment Therapy (ACT),

Pain Reprocessing Therapy (PRT), Emotion Awareness and Expression Therapy (EAET), and Motivational Interviewing (MI). Use assessment tools including the PROMIS health measures. Perform psychological evaluations intended to determine suitability for implantable pain management devices. Lead the behavioral medicine service line in Pain Management and coordinate care with UPMC's Rehabilitation Institute. Manage one full-time staff psychologist and a full-time clinical social worker. Supervise externs, interns, and fellows completing rotations in pain psychology. Accommodate bachelor's level psychology trainees pursuing job shadowing experiences. Supervise other psychologists and therapists in the system who are learning to deliver pain psychology services. Supervise health coaches who are delivering coaching services via text messaging through the UPMC RxWell App. Teach psychology students, pain medicine fellows, nursing staff, and pain rehabilitation staff. Present on pain psychology and related topics throughout the University of Pittsburgh Medical Center, at the University of Pittsburgh, and at local and national conferences. Participate in scholarly activities, including paper publications. Co-lead quality improvement projects and program development initiatives. Established and manage Pain Management's division newsletter. Regularly collaborate with physicians, fellows, nurses, physical therapists, occupational therapists, and clinic support staff. Participate in a UPMC psychology interest group. Participate in an employee resource group centered on female achievement at UPMC. Serve as a member of the resource group's mentorship committee. Use EPIC medical software. Offer podcast interviews on pain psychology.

***Postdoctoral Fellow,* Geisinger Medical Center, Foss Clinic**
Danville, Pennsylvania
September 2013-September 2014
Supervisors: Laura Campbell, PhD and Charlotte Collins, PhD
Responsibilities: Therapist for male and female adult outpatients in a psychiatry clinic. Assessed and treated mood, anxiety, somatoform, eating, and pain disorders. Utilized evidence-based therapies, such CBT, ACT, MI, Prolonged Exposure (PE), and Solution Focused Therapy (SFT). Conducted intake evaluations, developed treatment plans, provided individual therapy, and co-led an ACT for Anxiety and Depression group. Coordinate care with psychiatrists and primary care physicians. Supervised pre-doctoral psychology interns. Provided medical students instruction on psychological therapies and interventions. Performed program development activities, including constructing clinical encounter guides for psychology trainees. Used EPIC medical software.

***Postdoctoral Fellow,* Geisinger Medical Center, Knapper Clinic**
Danville, Pennsylvania
September 2013- September 2014
Supervisor: Laura Campbell, PhD
Responsibilities: Therapist for male and female adult outpatients in a family medicine practice. Assessed and treated mood, anxiety, and adjustment disorders as well as nicotine dependence, chronic pain, and other chronic diseases. Utilized evidence-based therapies, such as CBT, ACT, MI, and SFT. Conducted intake evaluations, developed treatment plans, and delivered brief psychological and behavioral health treatments. Provided consultation to primary care providers. Performed program development activities, including working with colleagues to develop an

evidence-based program of services for patients with chronic pain in primary care. Used EPIC medical software.

***Postdoctoral Fellow,* Geisinger Medical Center, Specialty Clinics**
Danville, Pennsylvania
September 2013- September 2014
Supervisor: Laura Campbell, PhD
Responsibilities: Developed the curriculum for and co-led an ACT for chronic pain group in two interventional pain management clinics. Completed psychological evaluations to assess patient readiness for implantable pain treatments. Co-led a back-on-track/get-on-track group for patients involved in Geisinger's bariatric surgery program. Completed psychological evaluations to assess patient readiness for bariatric surgery. Provided individual therapy to patients preparing to undergo bariatric surgery. Participated in a multidisciplinary gastrointestinal cancer clinic. Completed psychological evaluations intended to assess patient risk of experiencing adjustment/psychological problems while undergoing cancer treatment. Evaluations were also designed to determine patient understanding of their proposed cancer treatment plans and prognosis, as well as patient satisfaction with care. Based on the results of the psychological evaluation, made recommendations to the multidisciplinary cancer treatment team about how to work with patients. Provided individual therapy to patients undergoing cancer treatment. Provided assessment and treatment to patients receiving care at Geisinger's Heart and Vascular Institute. Performed program development activities, including the construction of a psychological evaluation intended for left ventricular assist device candidates. Assisted in the development of a smoking cessation group at Geisinger's Heart and Vascular Institute. Collaborated with a wide array of healthcare providers while offering psychological services in the four abovementioned specialty clinics. Used EPIC medical software.

***Predoctoral Intern,* Appalachian Regional Healthcare**
Hazard, Kentucky
July 2012-July 2013
Supervisors: Amy Goodson, PhD, Paulette Flores, PhD, Vincent Dummer, PsyD, Tara Parsons, PsyD
Responsibilities: Therapist for adults in acute psychiatric crisis who required inpatient mental health treatment. Patients presented with serious mental illnesses, substance use disorders, and/or chronic pain. Conducted intake interviews, performed suicide risk assessments, developed treatment plans, provided individual therapy, led groups, and participated in family meetings. Administered, interpreted, and reported assessments related to intelligence, personality, and clinical symptomology. Served as a member of an interdisciplinary treatment team composed of psychiatrists, psychologists, nurses, social workers, and occupational therapists.

***Predoctoral Intern/Behavioral Health Specialist,* Appalachian Regional Healthcare**
Bariatrics Center
Hazard, KY
July 2012-July 2013
Supervisor: Dominika Prus, PsyD.
Responsibilities: Conducted psychological evaluations intended to assess readiness for bariatric surgery. Used a semi-structured interview, personality assessment, and drug abuse assessments to

make determinations about whether prospective surgery candidates would be able to make and sustain the behavior changes necessitated by weight-loss surgery. Developed topics for and co-led discussions at support groups for bariatric surgery candidates and recipients. Provided individual therapy to patients preparing to undergo bariatric surgery. Collaborated with bariatric clinic staff.

***Graduate Student Therapist,* VA Pittsburgh Healthcare System, PRIME Rotation**
Pittsburgh, Pennsylvania
August 2011-April 2012
Supervisor: Natali Edmonds, PsyD
Responsibilities: Therapist for male and female veterans who required outpatient mental health services in a primary care setting. Many veterans had co-morbid mental and physical health problems. Completed intake interviews, provided brief psychological interventions, and utilized evidence-based therapies, including CBT, SFT, and MI techniques. Administered neuropsychological tests in a multidisciplinary consultative clinic where veterans underwent comprehensive geriatric assessments. Shared test results with veterans and their families during feedback sessions, and summarized results in neuropsychological reports. Provided consultation to medical providers in a tertiary-care VA medical center.

***Graduate Student Therapist,* West Virginia University (WVU) Health Sciences Center, Department of Family Medicine**
Morgantown, West Virginia
January 2011-July 2011
Supervisor: Jeannie Sperry, PhD
Responsibilities: Therapist for adult and child primary care outpatients with co-occurring mental and physical health problems. Completed intake interviews and offered brief, solution-focused psychological and behavioral health treatments. Conducted pain evaluations to assess risk for opioid analgesic misuse. Provided inpatient consultation to medical providers at a tertiary-care university medical center. Served as a member of an interdisciplinary treatment team composed of primary care physicians, psychologists, a clinical pharmacist, nurses, and resident physicians. Used EPIC medical software.

***Graduate Student Therapist,* Milan Puskar Health Right Free Clinic**
Morgantown, West Virginia
January 2011-July 2011
Supervisor: Jeannie Sperry, PhD
Responsibilities: Therapist for sheltered and unsheltered homeless patients. Patients typically presented with a multitude of health problems, including serious mental illness, substance use disorders, and acute/chronic medical conditions. Conducted brief assessments and offered evidence-based interventions. Triaged patients to specialty clinics. Collaborated with healthcare providers representing various disciplines.

***Graduate Student Clinician,* Allegheny General Hospital, Department of Psychiatry**
Pittsburgh, Pennsylvania
May 2010-December 2010
Supervisor: Michael Franzen, PhD

Responsibilities: Performed neuropsychological, intellectual, and diagnostic evaluations in inpatient and outpatient settings. Evaluated children, adults, and geriatric patients presenting with a diverse array of problem, including traumatic brain injury, dementia, and learning disabilities. Interpreted test results and described findings in neuropsychological reports.

***Clinician,* Devereux Foundation**
Rutland, Massachusetts
October 2006 – July 2009
Supervisors: Jennifer Bergeron, PsyD, Robert Davis, PsyD
Responsibilities: Clinician and case manager for children, adolescents, and young adults at a residential treatment center. Clients had serious mental illnesses, developmental disabilities, and intellectual disabilities. Many clients had also experienced social, emotional, and behavioral difficulties associated with experiences of trauma. Provided short-term and long-term individual, family, and group therapy. Utilized evidence-based therapies, such as CBT and behavior therapy (BT). Collaborated and consulted with professionals in the community, including social workers, law enforcement officials, and lawyers. Scheduled and led multidisciplinary treatment team meetings. Attended individualized educational plan (IEP) meetings.

***Graduate Student Outreach Therapist,* Massachusetts Society for the Prevention of Cruelty to Children**
Worcester, Massachusetts
May 2005-May 2006
Supervisor: Kevin Murphy, LMHC
Responsibilities: Outreach therapist for children, adolescents, and their families. Clients presented with emotional and behavioral problems, including depression, anxiety, oppositional defiant disorder, and attention-deficit/hyperactivity disorder. Clients' presenting problems were often associated with experiences of trauma. Used evidence-based interventions such as functional behavioral assessments and behavior modification plans to treat presenting problems.

***ABA Therapist,* Grafton Elementary School**
Grafton, Massachusetts
September 2003-June 2004
Supervisor: Lisa Kamean-Silva, PsyD
Responsibilities: Therapist for grade school students diagnosed with autism spectrum disorders, developmental disorders, learning disorders, and chromosomal conditions. Utilized evidence-based therapies, such as Applied Behavioral Analysis (ABA). Supported students in special education and general education classrooms. Collaborated with a wide range of educational professionals, including, school administrators, general and special education teachers, behavioral consultants, school psychologists, and classroom aides. Attended IEP meetings.

***ABA Therapist,* The May Institute**
Chatham, Massachusetts
May 2003-August 2003
Responsibilities: Therapist for children, adolescents, and young adults at a residential treatment center. Clients had autism spectrum disorders and genetically inherited conditions, and routinely

exhibited externalizing behaviors. Utilized evidence-based behavioral interventions and collected data to assess intervention effectiveness. Partnered with educational and mental health professionals to support clients in the classroom and at their place of residence.

***Counselor,* The Groden Center**
Providence, Rhode Island
January 2003-May 2003
Supervisor: Joseph Guido, PhD
Responsibilities: Counselor for teens and young adults at a residential treatment center. Clients had been diagnosed with autism spectrum disorders, developmental disorders, and behavior disorders. Utilized evidence-based behavioral interventions and offered clients academic and vocational support.

Coaching Experience:
***Owner and Coach,* Centered Lily, LLC**
Wexford, Pennsylvania
January 2024-Current
Responsibilities: Provide life-career coaching services to professional women striving to achieve what is most important to them in both their personal and professional lives. Support professional women in adjusting to transitions that affect their personal and/or professional lives. Assist clients in achieving greater interpersonal and intrapersonal effectiveness. Lead workshops and trainings. Offer talks on topics pertinent to professional women. Centered Lily, LLC's website: Home - Centered Lily

Research Experience:
***Co-investigator,* WVU, Department of Counseling Psychology**
Morgantown, West Virginia
May 2011-May 2013
Advisor: James Bartee, PhD
Responsibilities: Co-led a quantitative study designed to assess whether international and U.S. medical graduates differ in their use of psychosocial interventions, including patient referral to a behavioral medicine clinician when treating adult patients with chronic medical diseases. Involved in every phase of the investigation; from generating the research topic to writing up the discussion.

***Research Assistant,* WVU Health Sciences Center, Department of Family Medicine**
Morgantown, West Virginia
December 2009-October 2010
Supervisor: Jeannie Sperry, PhD
Responsibilities: Assisted with a study designed to assess how medical and behavioral health providers coordinate the care of patients with depressive disorders in community health centers. Performed a literature review, collected quantitative data, developed a data coding system, coded and statistically analyzed data.

***Research Assistant,* WVU, Department of Counseling Psychology**
Morgantown, West Virginia

September 2009-August 2011
Supervisor: Michiko Iwasaki, PhD
Responsibilities: Worked with a team of student researchers on several quantitative and qualitative studies, including investigations on long-term health care, acculturation, and racial microaggressions. Completed literature reviews, transcribed data, coded and analyzed qualitative and quantitative data.

***Research Assistant,* Assumption College, Department of Counseling Psychology**
Worcester, Massachusetts
June 2008-August 2009
Supervisor: Regina Kuersten-Hogan, PhD
Responsibilities: Worked with a team of investigators on a longitudinal study designed to examine expectant parents' co-parenting behavior plan and new parents' co-parenting behaviors. Collected data by conducting semi-structured interviews in a lab and in participants' homes.

***Research Assistant,* University of Massachusetts Medical School**
Worcester, Massachusetts
August 2006-January 2007
Supervisor: Jennifer Taub, PhD
Responsibilities: Worked with a team of investigators on a pilot study intended to explore therapists' performance of collateral activities at a community mental health center. Recruited participants, mailed questionnaires, conducted semi-structure interviews, administered assessments, and recorded data.

***Research Assistant,* Assumption College, Department of Counseling Psychology**
Worcester, Massachusetts
September 2005-March 2006
Supervisor: Regina Kuersten-Hogan, PhD
Responsibilities: Assisted with a study designed to examine preschoolers' representations of emotion expression in their families. Conducted a literature review, coded and analyzed data.

Publications:

Kuersten-Hogan, R., **Jarquin, S.,** & Charpentier, L. (2021). The interrelationship between the premarital and coparenting subsystems: Forecasting postpartum family dynamics in first-time parents. In R. Kuersten-Hogan & J. P. McHale (Eds.), *Prenatal family dynamics: Couple and coparenting relationships during and postpregnancy* (227-249). Springer.

Emerick, T, Alter, B., **Jarquin, S.,** Brancolini, S., Bernstein, C., Luong, K., Morrissey, S., & Wasan, A. *Telemedicine for chronic pain in the COVID-19 era and beyond*. (2020). Pain Medicine, 21, 1743-1748. doi: 10.1093/pm/pnaa220

Gillman, A., Zhang, D., **Jarquin, S**., Karp, J., Jeong, J. H., & Wasan, A. (2019). Comparative effectiveness of embedded mental health services in pain management clinics versus standard care. Pain Medicine, 0(0), 1-14. doi: 10.1093/pm/pnz294

Bernstein, C., **Jarquin, S**., Brancolini, S., Emerick, T., Wasan, A., Klein-Fedyshin, M., Hartman, L. *The impact of long-term, high dose opioid therapy on endocrine function including therapy in adult patients receiving treatment for chronic non-cancer pain: a protocol for a systematic review.* PROSPERO International Prospective Register of Systematic Reviews; 2016. Available from: http://www.crd.york.ac.uk/prospero/display_record.asp?ID=CRD42016037635

Jarquin, S., Sperry, J., Fields, S., & Foley, K. *Teaching Behavior Change Strategies to International Medical Graduates*. Family Medicine Digital Resources Library; 2011. Available from: http:/www.fmdrl.org/3474.

Invited Speaker:

Jarquin, S., Kieta, J., & Lu, J. (2022, February). *Behavioral medicine services in pain medicine: What we do and ways we can improve.* Talk given at the Virtual Chronic Pain Annual Conference, Pittsburgh, Pennsylvania

Jarquin, S. (2021, February). *Psychological treatment of chronic pain.* Talk given at the Virtual Chronic Pain Annual Conference, Pittsburgh, Pennsylvania

Jarquin, S. & Peterson, Ryan (2018 December). *Racial disparities in chronic pain: Identifying and addressing treatment inequities in African American patients.* Talk given at the Integrative Approaches in Pain Management conference, Pittsburgh, Pennsylvania

Jarquin, S. (2018 September). *Psychological aspects of pain.* Talk given at 8th Annual Behavioral Health and Aging Conference: Addiction and Mental Health in Late Life, Pittsburgh, Pennsylvania

Jarquin, S. (2018 February). *Chronic pain medicine at UPMC: An array of safe and effective multidisciplinary treatments.* Talk given at Physician Services Management Forum, Pittsburgh, Pennsylvania

Jarquin, S. & Saba, S. (2017 September). *What to do When the Single Modality Approach to Chronic Pain Management Eventually Fails.* Talk given at Addressing the Opioid Crisis…UPMC's System Approach to Make a Difference, Pittsburgh, Pennsylvania

Jarquin, S. & Glick, R. (2017 April). *Chronic Pain: Rehabilitation & Integrative Approaches.* Talk given at The 2017 UPMC Psychosomatic Medicine Conference, Pittsburgh, Pennsylvania

Jarquin, S. & Driscoll, M. (2016 October). *Pain Management of the Injured Worker.* Talk given at The 3rd Annual Pittsburgh Hand Therapy Course, Pittsburgh, Pennsylvania

Wasan, A., **Jarquin, S.,** & Sperry, J. (2016 February**).** *The Nuts and Bolts of Integrating a Psychologist into your Practice.* Talk given at the 32nd Annual Meeting of the American Academy of Pain Medicine, Palm Springs, California.

Jarquin, S., Sperry, J., Fields, S., & Foley, K. (2011 September). *Teaching Behavior Change*

Strategies to Residents from Other Cultures. Paper presented at 32nd FORUM for Behavioral Science in Family Medicine, Chicago, Illinois.

Presentations and Teaching Experience:
Presenter
UPMC, Division of Pain Medicine
Behavioral Pain Medicine Educational Series
Topic: Acceptance and Commitment Training
January 11, 2024

Presenter
UPMC, Division of Pain Medicine, Pain Medicine Fellow Grand Rounds
Topic: Pain Psychology
January 9, 2024

Guest Lecturer
Mechanisms and Clinical Presentation of Pain
University of Pittsburgh
Instructor: Michael S. Gold
Topic: Psychosocial/behavioral assessment
November 27, 2023

Presenter
UPMC Pain Management Nursing Education
Topic: Psychological Treatment of Chronic Pain
November 10, 2023

Presenter
UPMC, Division of Pain Medicine
Behavioral Pain Medicine Educational Series
Topic: Empowered Relief
October 12, 2023

Group Facilitator
Coaches Gathering
Topic: Acceptance and Commitment Training (ACT) and the ACT Matrix
October 7, 2023

Presenter
UPMC Pain Management Nursing Education
Topic: Psychological Treatment of Chronic Pain
August 18, 2023

Presenter
Adult Western Wellness Monthly Therapist Meeting
Topic: Psychological Treatment of Chronic Pain

June 7, 2023

Presenter
Pennsylvania Women Work
Topic: Being Good at Being Busy is Not Work-Life Balance: Finding *Your* Balance Using the Acceptance and Commitment Training Matrix
May 25, 2023

Group Facilitator
Coaches Gathering
Topic: Perfectionism
May 13, 2023

Presenter
UPMC Pain Management Nursing Education
Topic: Psychological Treatment of Chronic Pain
April 14, 2023

Co-Presenter
Tele-Town Hall
Topic: Pain Medicine
January 26, 2023

Workshop Co-Presenter
UPMC Palliative Care
Topic: ACT'ing in Palliative Care: Enhancing Clinician Skills
January 23, 2023

Presenter
UPMC Pain Management Nursing Education
Topic: Psychological Treatment of Chronic Pain
January 20, 2023

Presenter
UPMC, Division of Pain Medicine
Behavioral Pain Medicine Educational Series
Topic: Motivational Interviewing
January 12, 2023

Presenter
UPMC, Division of Pain Medicine, Pain Medicine Fellow Grand Rounds
Topic: Pain Psychology
December 20, 2022

Presenter
UPMC Pain Medicine Faculty Meeting

Topic: Motivational Interviewing and Responding to Discord
October 24, 2022

Presenter
UPMC Pain Medicine Monroeville
Topic: De-escalation
October 7, 2022

Presenter
UPMC Pain Medicine St. Margaret's
Topic: De-escalation
September 29, 2022

Presenter
UPMC Pain Management Nursing Education
Topic: Psychological Treatment of Chronic Pain
September 22, 2022

Presenter
UPMC Pain Medicine Passavant
Topic: De-escalation
September 21, 2022

Presenter
UPMC Pain Medicine Mercy
Topic: De-escalation
September 16, 2022

Presenter
UPMC Pain Medicine Director/Manager Meeting
Topic: De-escalation
September 15, 2022

Presenter
UPMC Pain Medicine Centre Commons and Falk
Topic: De-escalation
September 1, 2022

Presenter
UPMC Pain Medicine Horizon
Topic: De-escalation
August 30, 2022

Presenter
APP Bi-Monthly Meeting
De-escalation

August 16, 2022

Presenter
UPMC Pain Medicine Jameson
Topic: Pain Psychology and De-escalation
August 12, 2022

Guest Lecturer
Behavioral Medicine Interventions Course
University of Pittsburgh
Instructor: Thomas W. Kamarck
Topic: Psychological Treatment of Chronic Pain
June 22, 2022

Presenter
UPMC, Division of Pain Medicine, CC/Falk Staff Meeting
Topic: Behavioral Medicine Services in the Division of Pain Medicine
January 6, 2022

Presenter
UPMC, Division of Pain Medicine, Pain Medicine Fellow Grand Rounds
Topic: Pain Psychology
December 21, 2021

Presenter
Mechanisms and Clinical Presentation of Pain
Topic: Psychosocial/behavioral assessment
December 6, 2021

Presenter
Integrated Primary Care/Western Wellness Therapist Meeting
Topic: Chronic Pain Case Consultation
April 14, 2021

Workshop Co-Presenter
UPMC Palliative Care
Topic: Updates in Palliative Care: ACT'ing in Palliative Care
April 6, 2021

Presenter
UPMC, Division of Addiction Medicine, COE Huddle
Topic: Pain Psychology
March 25, 2021

Presenter
Integrated Primary Care/Western Wellness Therapist Meeting

Topic: Chronic Pain Case Consultation
March 19, 2021

Workshop Co-Presenter
UPMC Palliative Care Fellowship Training Program
"ACT'ing" in Palliative Care: A Workshop for Enhancing Clinician Skills
February 23, 2021

Presenter
Integrated Primary Care/Western Wellness Therapist Meeting
Topic: Pain Psychology Part 2
January 20, 2021

Workshop Co-Presenter
UPMC Adult Sickle Cell Disease Program
Topic: ACT'ing in Sickle Cell Disease: Enhancing Clinician Skills – Part II
January 19, 2021

Workshop Co-Presenter
UPMC Adult Sickle Cell Disease Program
Topic: ACT'ing in Sickle Cell Disease: Enhancing Clinician Skills – Part I
January 5, 2021

Presenter
UPMC, Division of Chronic Pain, Pain Medicine Fellow Grand Rounds
Topic: Pain Psychology
December 23, 2020

Presenter
Integrated Primary Care/Western Wellness Therapist Meeting
Topic: Pain Psychology Part 1
November 18, 2020

Presenter
Prosocial Facilitator Training Course
Topic: Core Design Principle 3: Fair and Inclusive Decision Making
June 10, 2020

Guest Lecturer
Behavioral Medicine Interventions Course
University of Pittsburgh
Instructor: Thomas W. Kamarck
Topic: Psychological Treatment of Chronic Pain
June 10, 2020

Workshop Co-Presenter
UPMC Palliative Care

Topic: ACT'ing in Palliative Care: An evolving model of consultation
April 22, 2020

Presenter
UPMC, Division of Chronic Pain, Pain Medicine Fellow Grand Rounds
Topic: Pain Psychology
December 18, 2019

Conference Co-leader
Shaping the Future: Models of Integrated Care at UPMC
December 7, 2019

Workshop Co-Presenter
UPMC Palliative Care
Topic: ACT'ing in Palliative Care: Enhancing clinician skills.
November 1, 2019 and November 19, 2019

Presenter
UPMC, Health Plan, Condition Management Team
Topic: Pain Medicine Division: Department of Anesthesiology
August 26, 2019

Presenter
UPMC, Hillman Cancer Center
Topic: Psychological Aspects of pain
July 19, 2019

Presenter
UPMC, Division of Chronic Pain, Pain Medicine Fellow Grand Rounds
Topic: Pain Psychology
December 5, 2018

Presenter
UPMC, Division of Chronic Pain, Advanced Practice Provider Staff Meeting
Topic: Promoting multidisciplinary chronic pain treatment: All hands on deck
November 28, 2018

Presenter
UPMC, Division of Chronic Pain, Faculty Meeting
Topic: Shadowing experience in pain medicine: Hard work, great work, innovative work
October 22, 2018

Presenter
VA Pittsburgh Healthcare System
Topic: Chronic Pain: Taking Care of All Affected
June 25, 2018

Guest Lecturer
Behavioral Medicine Interventions Course
University of Pittsburgh
Instructor: Thomas W. Kamarck
Topic: Psychological Treatment of Chronic Pain
June 16, 2018

Presenter
UPMC, Hillman Cancer Center
Topic: Chronic Pain: Taking Care of All Affected
June 15, 2018

Guest Lecturer
Mechanisms and Clinical Presentation of Pain Course
University of Pittsburgh School of Medicine
Instructor: Michael S. Gold
Topic: Pain Psychology
April 16, 2018

Presenter
UPMC, Department of Psychiatry, Integrated Care Program Meeting
Topic: Psychological Treatment of Chronic Pain in Primary Care
March 21, 2018

Presenter
UPMC, Division of General Internal Medicine, Faculty Meeting
Topic: Chronic pain medicine at UPMC: An array of safe and effective multidisciplinary treatments
February 15, 2018

Co-Presenter
UPMC, Division of Chronic Pain, Staff Retreat
Topic: Multidisciplinary Chronic Pain Services: A Description of Who We Are and What We Do
February 10, 2018

Presenter
UPMC, Hillman Cancer Center
Topic: Will You Write Me a Letter? Things to Consider When Certifying Need for an Emotional Support Animal
January 5, 2018

Presenter
UPMC, Hillman Cancer Center
Topic: Telepsychology 101
June 16, 2017

Guest Lecturer
University of Pittsburgh
Topic: Introduction to Acceptance and Commitment Therapy for Chronic Pain
March 31, 2017

Presenter
UPMC, Division of Chronic Pain, Staff Training
Topic: The angry patient" Ways to respond effectively
December 14, 2016

Presenter
UPMC, Division of Chronic Pain, Pain Medicine Grand Rounds
Topic: Pain Psychology
December 7, 2016

Presenter
UPMC, Division of Chronic Pain, Staff Retreat
Topic: Mindfulness Meditation for Chronic Pain
November 14, 2016

Presenter
UPMC, Hillman Cancer Center
Topic: Behavioral Sleep Medicine for Comorbid Insomnia
September 23, 2016

Presenter
UPMC, Center for Rehabilitation Services
Topic: The angry patient" Ways to respond effectively
September 16, 2016

Presenter
UPMC, Division of Chronic Pain. Staff Training
Topic: The angry patient" Ways to respond effectively
July 29, 2016

Guest Lecturer
Behavioral Medicine Interventions Course
University of Pittsburgh
Instructor: Thomas W. Kamarck
Topic: Pain Psychology
June 7, 2016

Presenter
UPMC, Division of Chronic Pain, Pain Medicine Grand Rounds
Topic: Pain Psychology
May 18, 2016

Presenter
UPMC, Division of Chronic Pain, Nursing Staff Continuing Education
Topic: Introduction to Motivational Interviewing
March 29, 2016

Presenter
UPMC, Division of Chronic Pain, Pain Medicine Grand Rounds
Topic: Pain Psychology and Spinal Cord Stimulator Psychological Evaluation
December 9, 2015

Presenter
UPMC, Center for Rehabilitation Services
Topic: Introduction to Motivational Interviewing
November 20, 2015

Presenter
UPMC, Hillman Cancer Center
Topic: Interdisciplinary Treatment of Chronic Pain
September 4, 2015

Presenter
UPMC, Center for Rehabilitation Services
Topic: Interdisciplinary Treatment of Chronic Pain
June 19, 2015

Podcast Interview:
Podcast Interviewee
Screaming in Silence
Topic: Pain Psychology
Screaming in Silence: Episode 31 - With guest Dr Sue Jarquin on Apple Podcasts

Podcast Interviewee
The UPMC HealthBeat Podcast
Topic: Pain Psychology
The UPMC HealthBeat Podcast | UPMC HealthBeat
March 23, 2023

Poster Presentations:
Gillman, A.G., Zhang, D., **Jarquin, S.,** Karp, J., & Jong, J., Wasan, A. Comparative *Effectiveness of Embedded Mental Health Services in Pain Management Clinics Versus Standard Care.* Poster presented at Shaping the Future: Models of Integrated Care at UPMC, December 7, 2019 in Pittsburgh, Pennsylvania.

Emerick, T., **Jarquin, S**., Gillman, A., Hoaglund, N., Zhang, D., Jeong, J-H., & Wasan, A.D.

Characteristics and Outcomes of Patients Referred for Spinal Cord Stimulator Implants. Poster presented at the American Academy of Pain Medicine 2019 Annual Meeting, March 6-10, 2019 in Denver, Colorado

Wasan, A.D., Zhang, D., **Jarquin, S**., Karp, J., Jeong, J-H., & Gillman, A.G. *Comparative Effectiveness of Embedded Mental Health Services in Pain Clinics Using Data from the Collaborative Health Outcomes Information Registry (CHOIR).* Abstract for poster presentation, American Academy of Pain Medicine 2018 Annual Meeting, April 25-29, 2018 in Vancouver, Canada.

Jarquin, S., Bartee, J., & Sperry, J. (2014 August). *Primary Care Residents' Use of Psychosocial Interventions to Treat Chronic Diseases.* Poster presented at the American Psychological Association 122nd Annual Convention, Washington, DC.

Kuersten-Hogan, R., **Jarquin, S.**, & Charpentier, L. (2012 June). *Stability of Fathers' Prenatal Coparenting across the Transition to Parenthood: The Value of Prenatal Coparenting Observations*. In B. McDaniel & D. Teti (Chairs): Paternal coparenting across the transition to parenthood: Prenatal and postnatal influences. Symposium presented at the meeting of the International Society for Infant Studies, Minneapolis, Minnesota.

Jarquin, S. (2011 October). *Integrated Care for a Chronic Health Condition: Perspectives of a Nicaraguan Woman.* Poster presented at West Virginia Psychological Association Annual Conference, Morgantown, West Virginia.

Iwasaki, M., Brown, A., **Jarquin, S.**, Amarando, E., Gold, N., & Fujiki, M. (2011 August). *The Effect of Inter-Racial Marriage on Future Caregiving: Perspectives of Japanese American Women.* Poster presented at the American Psychological Association 119th Annual Convention, Washington, DC.

Jarquin, S. (2011 April). *A Culture of Discrimination: Perspectives of a Nicaraguan Woman.* Poster presented at the Great Lakes Regional Conference, Bloomington, Indiana.

Iwasaki, M., Brown, A., & **Jarquin, S**. (2011 April). *Assessing Acculturation in Practice: Feasibility of Schwartz et al.'s Model.* Poster presented at the Great Lakes Regional Conference, Bloomington, Indiana.

Jarquin, S. & Sperry, J. (2010 October). *Examination of Collaborative Care in Three WV Community Health Clinics*. Poster presented at West Virginia Psychological Association Annual Conference, Roanoke, West Virginia.

Iwasaki, M., **Jarquin, S**., & Koveleski, K. (2010 August). *Baby-Boomers' Caregiving Experiences, Expectations, and Preferences: Who will provide Caregiving?* Poster presented at the American Psychological Association 118th Annual Convention, San Diego, California.

Iwasaki, M., Lo, Yi-An., & **Jarquin, S.** (2010 April). *Female Baby-boomers' Perceptions Towards Future Caregiving.* Poster presented at the Great Lakes Regional

Conference, Akron, Ohio.

Kuersten-Hogan, R., & **Felice, S.** (2007 March). *Once Upon the Time There was a Mad Family*: *Preschoolers' Representations of Family Emotions and Dynamics*. Poster presented at the meeting of the Society for Research in Child Development, Boston, Massachusetts.

Kuersten-Hogan, R., Haskell, V., & **Felice, S**. (2006 March). *Preschoolers' Representations of Emotion Expression in their Families.* Poster presented at the Eastern Psychological Association Conference, Baltimore, Maryland.

Professional Affiliations:
International Coaching Federation Pittsburgh (2022-Current)
Professional Affiliate, Division 13 Consulting Psychology, American Psychological Association (2022-2023)
Member, American Psychological Association (2009-2021)
Member, Division 38 Health Psychology, American Psychological Association (2016-2021)
Member, American Academy of Pain Medicine (2020-2021)
Member, Association of Contextual Behavioral Sciences (Intermittently since 2013)

Committee Involvement:
American Academy of Pain Medicine Behavioral Medicine Committee (2020-2021)

Specialized Training:
Coach Training Alliance Certified Coach Program (February 2023-Current)
Emotion Awareness and Expression Therapy for Chronic Pain (October 14, 2022-November 11, 2022).
UPMC Physician Leadership Essentials (September 8, 2021-July 20, 2022)
Seeing the Racial Water (February 2021)
Prosocial Facilitator Training (April 2020-July 2020**)**
Hypnosis, Neurophysiology, and Zen for Pain and Suffering (Advanced Workshop), American Society of Clinical Hypnosis Regional Conference (November-December 2017)
Basic Workshop: Fundamentals of Hypnosis, American Society of Clinical Hypnosis Regional Conference (December 2016)
Brief Behavioral Treatment of Insomnia, University of Pittsburgh (April 2016-May 2016)
Cognitive-Behavioral Treatment of Insomnia: Principles and Practice Basic Course, University of Pennsylvania (October 2015)
Motivational Interviewing, Geisinger Medical Center (September 2013- September 2014)
Medical Family Therapy Intensive, University of Rochester (June 2011)

Continuing Education:
Empowered Relief Instructor Certification Workshop, May 18, 19, 2023, 11 CEUs

Emotion Awareness and Expression Therapy for Chronic Pain, October 14, 21, 28 and November 4, 11, 15 CEUs

CBT for Substance Use Disorders Virtual Workshop, Beck Institute Workshop, April 22, 23, 2021, 12 CEUs

CBT for Depression and Suicide Virtual Workshop, Beck Institute Workshop, March 9, 16, 23, 2021, 18 CEUs

Shaping the Future: Models of Integrated Care at UPMC, Pittsburgh, PA, December 7, 2019, 7.5 CEUs

Pain Management in Integrative Medicine, Pittsburgh, PA, December 1, 2018, 6 CEUs

The 17th World Congress on Pain, Boston, MA, September 12-16, 2018, 16.5 CEUs

Hypnosis, Neurophysiology, and Zen for Pain and Suffering (Advanced Workshop), Clinical Hypnosis Workshop, American Society of Clinical Hypnosis, San Diego, CA, November 30, 2017-December 3, 2017, 20 CEUs

Assessment, management, and treatment of suicidal patients, Home study continuing education program, Pennsylvania Psychological Association, July 2, 2017, 1 CEU

Pennsylvania child abuse recognition & reporting, Home study continuing education program, Pennsylvania Psychological Association, July 2, 2017, 2 CEU

UPMC Psychosomatic Medicine Conference, Pittsburgh, PA, April 22, 2017, 7.25 CEUs

The 8th National Conference of the Association of Psychologists in Academic Health Centers, Detroit, MI, March 9-11, 2017, 12 CEUs

Fundamentals of hypnosis (basic workshop), Clinical Hypnosis Workshop, American Society of Clinical Hypnosis, Orlando, FL, December 1, 2016-December 4, 2016, 20 CEUs

Ethical and legal review for experienced practitioners: Confidentiality, subpoenas, life-endangering patients, and mandated reporting, 2016 Pennsylvania Psychological Association Spring Continuing Education & Ethics Conference, Pittsburgh, PA, April 12, 2016, 3 CEUs

Psychologists as leaders, 2016 Pennsylvania Psychological Association Spring Continuing Education & Ethics Conference, Pittsburgh, PA, April 12, 2016, 1 CEUs

Ethical and legal review for experienced practitioners: Boundaries, competence, licensing law, and informed consent 2016 Pennsylvania Psychological Association Spring Continuing Education & Ethics Conference, Pittsburgh, PA, April 12, 2016, 3 CEUs

The American Academy of Pain Medicine 32nd Annual Meeting, The American Academy of Pain Medicine, Palm Springs, February 18, 2016-February 21, 2016, 5 CEUs

Principles and practice of cognitive behavioral treatment of insomnia (basic course), Department of Psychiatry, Perelman School of Medicine, University of Pennsylvania, Philadelphia, PA, October 15, 2015-October 17, 2015, 22.5 CEUs

Motivational interviewing: Skill enhancement training, University of Pittsburgh School of Social, Pittsburgh, PA, June, 12, 2015, 7.5 CEUs

Awards:
National Psychologist Trainee Register Credentialing Scholarship (2011)
The Eliza C. Keith/Grafton Community Nursing Association Scholarship (1999-2003, 2002-2006, 2009-2010)
Devereux Foundation's Innovations in Family Treatment Award (2007)

Volunteer Experiences:
***Mentor and Mock Interviewer,* Pennsylvania Women Work**
February 2023-Current
Pittsburgh, Pennsylvania
Supervisors: Elizabeth Holmes and Jeannine Neuschwander
Responsibilities: Assist mentee from similar field of study, over the course of three 60-minute meetings, with career planning, job search, interview preparation, and networking. Conduct mock job interviewees to assist job applicants in preparing for actual job interviews.

***Student Volunteer,* WVU, Department of Family Medicine, Homeless Outreach**
Morgantown, West Virginia
May 2011-July 2011
Supervisors: Jeannie Sperry, PhD and Karen Fitzpatrick, MD
Responsibilities: Served as a member of an interdisciplinary team of health professional volunteers. Provided the basics of care and therapeutic intervention to unsheltered and sheltered homeless individuals.

***Child Life Specialist Volunteer,* Camp AmeriKid**
Carmel, New York
July 2006 and July 2008
Supervisor: Toni Nagel-Smith, ACSW
Responsibilities: Supported inner-city children, adolescents, and teens in a camp environment. Campers were living with or affected by HIV/AIDS. Counseled campers who experienced social, emotional, and/or behavioral problems. Assisted camp counselors who struggled to supervise and manage groups of campers.

***Mentor,* You Inc.**
Worcester, Massachusetts
October 2003-November 2006
Supervisor: Lenore Rust, LCSW
Responsibilities: Served as a mentor to an adolescent female who was experiencing interpersonal and academic difficulties. Supported my mentee as she worked to improve her relationships and grades. Provided an enjoyable, constructive, and growth-oriented experience.